File Share migration to OneDrive for a multinational imaging and electronics company

Background

Our customer is a leading American Imaging and electronics company. For more than 80 years, Ricoh produces electronic products, primarily cameras and office equipment such as printers, photocopiers, fax machines, offers Software as a Service (SaaS) document management applications such as DocumentMall, RicohDocs, GlobalScan, Print&Share and offers Projectors.

The Customer had the following content migration requirements:

- Migration of Jive personal content to File Share to OneDrive.
- Content had to be migrated into the expectant OneDrive environment per customer’s requirements.

The Challenge

As one of the largest public Imaging and electronics in the world – a major challenge is ensuring that internal and external collaboration becomes standardized on a single platform. In this case, the company has determined that Microsoft OneDrive is the desired platform moving forward. Because Jive Personal content has been the platform for collaboration for a long period of time, there has been wide usage / adoption by their user community. There was a strong need to seamlessly transition Jive Personal Content and their content over to an existing OneDrive environment. This transition needed to happen swiftly and with as minimal an impact as possible.

Solution

To meet these objectives Verinon engaged its global migration services to accomplish this turnkey migration project.

By deploying our services methodology and using Verinon’s Easy2Share migration tool, Verinon’s delivery team was able to complete the migration on time and within the budgetary needs of the client.

Verinon’s services migration services methodology consists of 1) Analysis of the customers Personal Content Folders environment through robust reporting. 2) Planning for issues platform differences requiring change management and possible customizations. 3) Export of all Jive personal Content to FileShare and Migration of all exported content and associated Metadata (Created, Created By, Modified) from the source system to OneDrive business 4) Transformation of all source content and metadata through the Easy2Share tool into a staging environment. 5) Loading of all Files and Folders into OneDrive. 6) Validation by the Verinon services team that the content is accurate and migrated per customer requirements. 7) Handover of the newly migrated content to business owners/users

Verinon’s proprietary content migration methodology is in place at numerous companies across many vertical industries within North America and Asian Pacific Regions. Our methodology is proven and offers a guaranteed business result.

This approach centers on the following steps that have proven critical on each such migration:

Planning: This initial step includes an evaluation of existing FileShare environment, including an Easy2Share assessment process which includes a proof-of-concept migration of a sample FileShare content(s) with the purpose of establishing a plan and schedule for the migration process.
Analyze Content: The next step is to analyze the existing FileShare content and make any necessary adjustments if necessary from within the source FileShare. This is also the necessary step to plan for an in-process data transformation.

Migrate: The next step is to Migrate all the data from FileShare to OneDrive.

Verify / Validate: Finally, this approach calls for an active verification and validation of the results. The Easy2Share process involves a series of Analysis, pre-extract, and post-import reports to validate the process. In addition, there are audit logs at each step review each step in this process.

Result: There are a number of things one has to properly match from the FileShare environment to one in OneDrive. In addition to proper matching, the result has to be auditable and verifiable.

Full Auditable: In addition to the fact that detailed logs are created as part of the Process, both summary and detailed reporting both as it relates to users and objects is incorporated into both the FileShare and OneDrive end of the process.

Result
The solution has been successfully migrated all contents to OneDrive and have received very positive feedback after several months of the system’s utilization.

Among the most important business benefits noted by the Customer are:

- Vastly reduced the amount of time necessary to migrate content
- Allowed for the customer to focus on critical tasks instead of the migration
- Modification of the migration tool on the fly to accommodate customer's unique needs
- Migration of nearly 1 Terabyte of data with 100% accuracy based on customer need

About Verinon
Verinon Technology Solutions is a CMMi Level 3 and ISO-9001 Certified IT Services Company specialized in system integration services around Document and Content Management, Collaboration, Business Intelligence, Data warehousing, Conversions and Interfaces/adapters coupled with a select pool of custom development areas to clients around the globe.

Verinon is a Gold Certified Partner since 2008. Our SharePoint practice consists of 50+ full time consultants serving our esteemed clients at every corner of the world providing Enterprise Content Management and portal solutions to our customers across world.

Easy2Share
Verinon’s Easy2Share SharePoint migration tool simplifies the process FileShare Files/Folders migration to SharePoint/OneDrive. eRoom migration to SharePoint/o365, Documentum migration to SharePoint, Jive to SharePoint/o365, Stellent migration to SharePoint. Our SharePoint migration services team helps to analyze your existing data structure and suggests you a planned approach to opt for migration, which helps in mitigating the risk involved in complex migrations.

The Easy2Share Advantage:

- Detailed reporting and audit logs to facilitate an easy process of auditing
- Takes into account issues of maintaining meta data, security, permissions, ownership information, access rights in recreating the same environment within Microsoft SharePoint
- Product methodology that takes into consideration:
- Leverage SharePoint’s power: SharePoint provides incremental features such as expanded meta data that can be populated as part of the migration process
- Control Change Management: The process includes a customized look and feel and structure to minimize user confusion
- Migrate at own pace: Most such migrations can’t be done as a onetime event where support is built to facilitate an easy-as-you-go approach